



TiCad®

TiCad  
**STAR**

(EN) User manual (Translation of the original user manual)



These operating instructions are valid for the following products:

- TiCad Star hand trolley from year of manufacture 2023

The instructions for all accessories used are included in the applicable documents.

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## Intended use

Golf trolleys and accessories are intended exclusively for:

- Transportation of a golf bag including contents
- Maintenance of this promotion

The target group for the use of the golf trolley and accessories are adults, adults with physical or motor disabilities and children aged 12 and over.

The use as:

- Means of transportation for people or animals or for other applications
- Medical walking aid
- Toys for children

Do not pull the golf trolley out of a motorized golf cart by hand.

Maximum load: 18 kg.

## Disclaimer

Neither the manufacturer, importer nor retailer has any influence or control over the correct assembly, maintenance and handling of the golf trolley.

For this reason, the aforementioned persons, companies or organizations disclaim any liability that may arise from the operation or mere handling of the golf trolley.

Neither the manufacturer, importer nor retailer can be held liable for any damage to people, animals or property resulting from the operation or handling of the golf trolley or parts thereof.

The exclusion of liability applies both to direct damage and to any damage to third parties.

If you do not agree with this disclaimer, please make use of your right of withdrawal and return the item in new, unused condition.

The manufacturer accepts no liability whatsoever for subsequent modifications made to the respective product that have not been expressly approved by the manufacturer and produced by a suitable service center.

## Means of representation

### **DANGER**

This warning indicates an imminently hazardous situation which, if not avoided, will result in death or (serious) injury.

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### **WARNING**

This warning indicates a possible medium-risk hazard that could result in death or (serious) injury if not avoided.

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### **CAUTION**

This warning indicates a low-risk hazard that could result in minor or moderate injury if not avoided.

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### **NOTE**

This warning indicates a low-risk hazard that could result in material damage if not avoided.

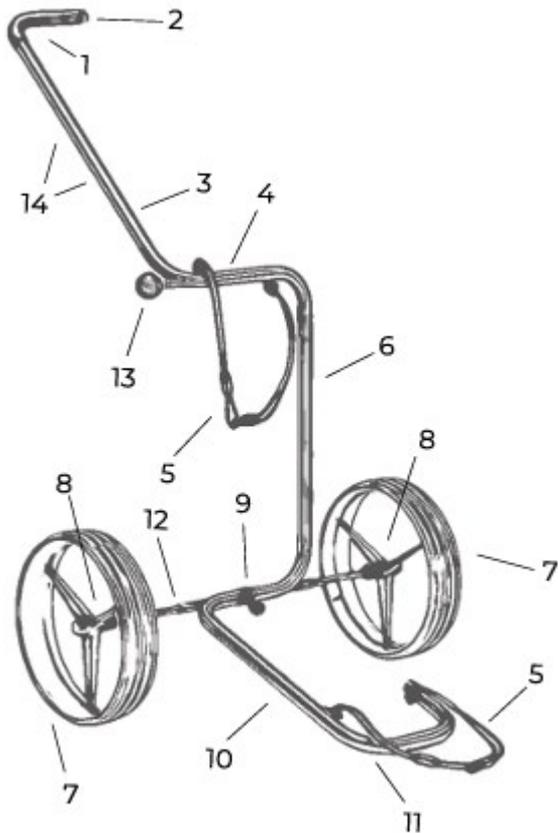
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- ▶ Action instruction: Describes activities that must be carried out. The activities in action sequences must be carried out one after the other.

## SAFETY INSTRUCTIONS

- ▶ Read the operating instructions carefully before using the appliances and keep them in a safe place.
- ▶ Do not play golf during a thunderstorm as there is a risk of being struck by lightning.
- ▶ Do not allow children to play with packaging material (plastic bags). Risk of suffocation if plastic bags are put over the head.
- ▶ In the interests of general operational safety, check each component for perfect condition before use.
- ▶ Do not use the products if they are damaged.
- ▶ When parking the golf trolley, apply the parking brake to prevent it from rolling away.

## YOUR TiCad STAR IN DETAIL



- 1 Leather handle
- 2 Adapter for umbrella holder
- 3 Drawbar
- 4 Upper pocket support with bag tie
- 5 Rubber gasket
- 6 Center tube
- 7 Handcart wheel (rear wheel) made of titanium
- 8 Knurled sleeve
- 9 Indexing plunger
- 10 Down tube
- 11 Lower pocket support with bag tie
- 12 Axis
- 13 Drawbar ball
- 14 M5 fastening nuts for accessories

## SCOPE OF DELIVERY

- |  |         |
|--|---------|
| 1 Transport bag                                  | 3 Frame |
| 2 Handcart wheels (rear wheels) made of titanium | 4 Axis  |

After unpacking, check that all parts are complete and undamaged.

## STORAGE AND TRANSPORT

- ▶ Store the golf trolley in a dry and appropriate environment.
- ▶ Use the corresponding transport bag for transportation.

## ASSEMBLY OF THE TiCad STAR

### DANGER

#### **Choking hazard due to packaging material.**

There is a risk of suffocation from plastic bags.

- ▶ Keep plastic bags away from children.
  - ▶ **Do not** allow children to play with the packaging material (plastic bags). Do not put plastic bags over your head.
- 

- ▶ Remove all parts from the packaging.
- ▶ Store packaging material.

### CAUTION

#### **Risk of injury due to incorrectly mounted golf trolley and accessories.**

Incorrectly fitted golf trolleys and accessories can lead to injuries.

A falling golf bag can lead to impact injuries.

- ▶ Before a round of golf, check all plug and screw connections, wheels, axles and the golf bag for correct and tight fit.
  - ▶ Always attach the golf bag to the upper and lower bag support with toe clips.
- 

### CAUTION

#### **Risk of crushing during assembly / disassembly and unfolding / folding of the golf trolley.**

There is a risk of hand injuries due to crushing when assembling / disassembling and unfolding / folding the golf trolley.

- ▶ Proceed with caution when assembling / disassembling and unfolding / folding the golf trolley.
- 

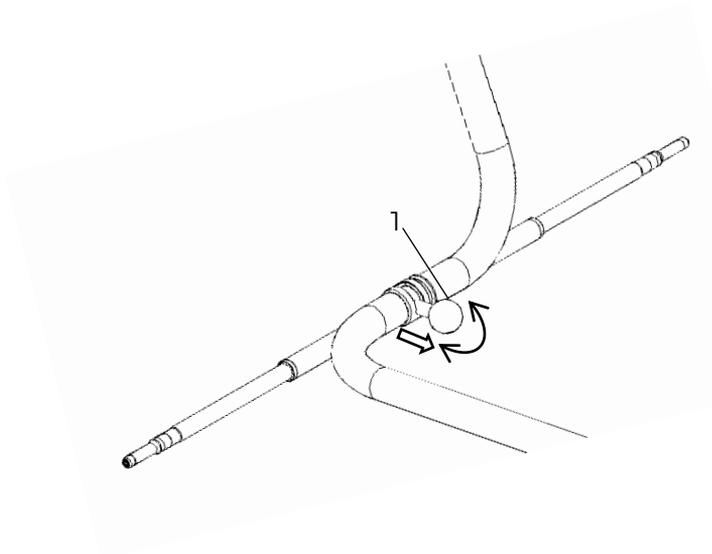
### CAUTION

#### **Risk of injury due to bag ties snapping off.**

Bag ties consist of rubber bands.

- ▶ Hold the bag tie firmly. Ensure correct attachment to the collar bushing.
  - ▶ Hold bag tie firmly when loosening.
-

## Mounting the axle



- ▶ Pull the locking bolt (2) (black ball) and turn it slightly sideways (approx. 45°). Then push the axle partially into the frame and release the locking bolt by turning the black ball back until the locking bolt engages. Then push the axle fully into the frame until it finally engages.

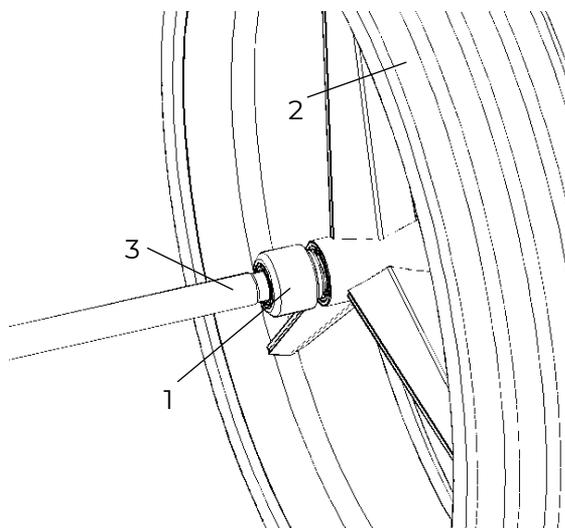
### Removing the axle

- ▶ Pull the locking bolt and turn it slightly sideways (approx. 45°). Then pull out the released axle and turn the locking bolt back until it engages again.

## Unfold golf trolley

- ▶ Hold the down tube and move the center tube upwards.
- ▶ Leave the drawbar folded up.

## Fitting wheels / dismantling



### Mounting rear wheels

- ▶ Pull back the knurled sleeve (1), push the rear wheel (2) onto the axle (3), engage, turning the knurled sleeve if necessary.

### Dismantling rear wheels

- ▶ Pull the knurled sleeve back as far as it will go. Pull the rear wheel off the axle.

## Securing the golf trolley against rolling away

- ▶ Place the golf trolley on a level surface for further assembly.

## Attach golf bag

Observe the assembly sequence!

- ▶ Attach golf bag.
- ▶ Adjust the height of the drawbar.

### CAUTION

#### **Risk of injury due to instability of the golf trolley.**

When securing the golf bag, there is a risk of the golf trolley tipping over when the drawbar is folded up. This can lead to injuries.

- ▶ Always fold the drawbar down before attaching the golf bag to the golf trolley.

### NOTE

#### **Risk of tipping due to instability of the golf trolley.**

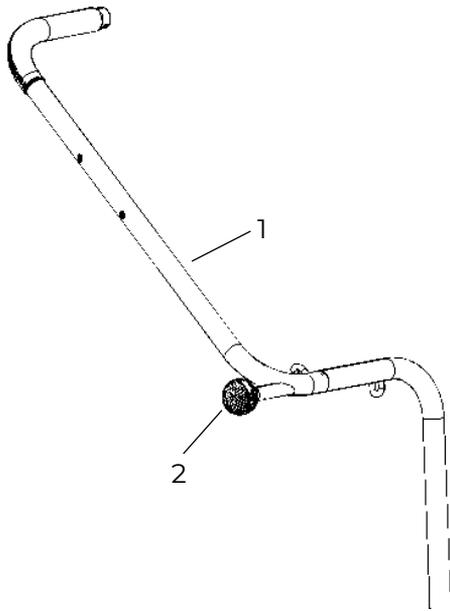
When attaching the golf bag, there is a risk of the golf trolley tipping over and being damaged when the drawbar is folded up.

- ▶ Attach golf bag.
- ▶ Fold up the drawbar.

First attach the golf bag at the top, then at the bottom.

#### **Solve bag tie**

- ▶ Carefully loosen the loop of the bag tie, hold the bag tie firmly.



## Adjusting the drawbar

- ▶ Turn the drawbar ball (2) three to four turns counterclockwise until the drawbar (1) can be moved without resistance.
- ▶ Position at the desired height.
- ▶ Adjust the drawbar so that the golf trolley is balanced with the golf bag attached when pulling.
- ▶ Tighten the drawbar ball clockwise. Move the drawbar slightly up and down so that the teeth of the lock engage optimally and are not damaged.

Tightness of the frame elements is only guaranteed when the drawbar ball is firmly tightened.

- ▶ Always retighten the drawbar adjustment after repositioning the drawbar (even when folded).

## Set adapter for umbrella holder

Adjust the adapter of the sunshade holder according to your wishes and height.

- ▶ Loosen the screw in the middle of the adapter using the Allen key supplied. Turn the adapter into position.

Larger hole must point upwards, smaller hole (with thread) downwards.

- ▶ Tighten the screw again.

## DISASSEMBLY

### NOTE

#### **Risk of tipping due to instability of the golf trolley.**

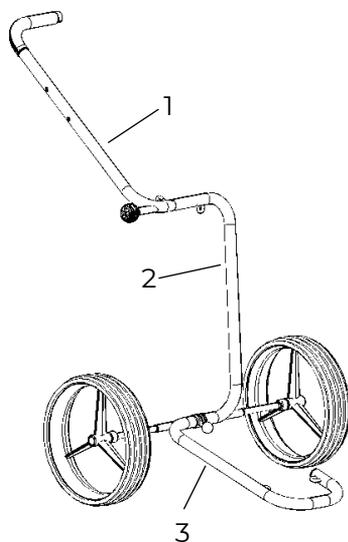
Make sure you disassemble the golf trolley in the correct order. This is important to prevent the golf trolley from tipping over.

- ▶ Secure the golf trolley against unintentional rolling away.
- ▶ First remove any accessories that could interfere with disassembly.
- ▶ Fold down the drawbar and tighten.
- ▶ Remove golf bag.

- ▶ Fold the frame.
- ▶ Push the center tube down to the down tube as far as it will go.
- ▶ Remove the wheels.
- ▶ Remove the axle.
- ▶ Observe chapter "STORAGE AND TRANSPORT".

## FOLDING GOLF TROLLEY

The golf trolley can be folded without having to disassemble it completely.



- ▶ Turn the drawbar ball three to four turns counterclockwise until the drawbar (1) can be moved without resistance.
- ▶ Fold the drawbar down.
- ▶ Tighten the drawbar ball clockwise.
- ▶ Carefully push the center tube (2) down to the down tube (3) as far as it will go.

Tightness of the frame elements is only guaranteed when the drawbar ball is firmly tightened.

## ASSEMBLY / DISASSEMBLY OF ACCESSORIES

- ▶ Observe the documents enclosed with the accessories.

### Fastening nuts for accessories

- ▶ Remove the threaded pins (grub screws) that have been screwed in.
- ▶ To protect against soiling, screw in grub screws or accessory screws when not in use.

### Fitting the sunshade holder

- ▶ Insert the shield with pin into the adapter (self-clamping).

## OPERATION

Always observe the following precautions and instructions to avoid injury and damage to property.

### DANGER

#### **Lightning strike during a thunderstorm.**

When playing golf during a thunderstorm, there is a risk of being struck by lightning.

- ▶ Do not play golf during a thunderstorm.
- ▶ If there is a thunderstorm during the game, get to safety and seek shelter in the shelters provided.
- ▶ Before the game, provide information about shelters that can be used during thunderstorms.

### CAUTION

#### **Risk of injury due to improper use.**

The golf trolley is only intended for transporting golf bags and their contents. The golf trolley is not designed for transporting other products or people and animals.

- ▶ Do not use the golf trolley as a medical walking aid.
- ▶ Pulling the golf trolley by hand from a motorized golf cart is not permitted.
- ▶ Do not allow children to play with the golf trolley.
- ▶ Maximum load 18 kg.

Liability expires in the event of improper use.

## CAUTION



### **Risk of tripping and falling due to careless movements.**

If you walk off carelessly, there is a risk of tripping over the golf trolley and its wheels.

- ▶ Keep an eye on the golf trolley and pay attention to its location.

## CAUTION



### **Risk of falling and slipping in wet weather.**

There is a risk of slipping and falling when the floor is wet.

- ▶ Do not play golf in wet weather.
- ▶ Wear suitable footwear.

## CAUTION

### **Risk of injury due to golf trolley rolling away.**

Golf trolleys can roll away on sloping terrain and injure people and animals.

- ▶ Park the golf trolley on sloping terrain at right angles to the slope.

## CAUTION

### **Risk of injury from rotating parts.**

- ▶ Do not reach into the wheels of the golf trolley while driving.

## NOTE

### **Driving on uneven terrain.**

To avoid damage to the golf trolley, move your golf trolley slowly and carefully on terrain with large stones or potholes.

- ▶ Avoid kerbs.

## CLEANING, CARE AND MAINTENANCE

The frame is sealed against rain.

Do not use a high-pressure cleaner for cleaning.

### NOTE

**Dirt and deposits on the wheels, in the wheel hubs, in the joints and in the joints of the frame can cause the golf trolley to jam and become stiff.**

**Water in the frame parts can lead to jamming and stiffness.**

- ▶ Ensure that no dirt enters the wheel hub.
- ▶ Clean the golf trolley after each use.

Never clean the golf trolley with a high-pressure cleaner.

**Do not** immerse the golf trolley in water.

**Do not** oil or grease wheel hubs and connections.

### NOTE

**Incorrect cleaning agents can cause damage or color changes to the product.**

Do not use any aggressive or alcohol-based cleaning agents or abrasive cleaners.

Do not use brushes.

- ▶ Clean the golf trolley with water and a mild detergent (washing-up liquid).

Maintenance is recommended every 5 years at the latest, or sooner depending on the intensity of use. Please contact your specialist dealer or TiCad Service for this.

## Troubleshooting

If there is a problem with your golf trolley or accessories that you cannot resolve yourself, please contact your specialist dealer or TiCad Service.

## DISPOSAL



### Packaging

The product is packaged to protect it from damage during transportation. Please keep the packaging material or dispose of it in an environmentally friendly manner and recycle it properly.

Dispose of in accordance with local legal regulations.

Information on disposal can be obtained from your city or local authority or your waste disposal service provider.

### Product



At the end of its service life, dispose of the product in an environmentally friendly manner and recycle it properly.

Dispose of the product in accordance with local legal regulations.

Information on disposal can be obtained from your city or local authority or your waste disposal service provider.

TiCad will be happy to take care of the professional recycling of your golf trolley, battery and charger. Please contact TiCad Service.

## TECHNICAL DATA

Model	TiCad STAR	
Trolley type	Electric trolley	
Handling	Folding principle	
Handle	Leather handle, L-shape	
Weight frame + wheels	3,6 kg / 7.9 lbs	
Transport bag weight	1,1 kg / 2.5 lbs	
Pack size	L x W x H	66 x 36 x 10 cm / 26 x 14.2 x 3.9 inches
Frame size	L x W x H	66 x 36 x 3 cm / 26 x 14.2 x 1.2 inches
Transport bag	L x W x H	70 x 36 x 12 cm / 27.6 x 14.2 x 4.7 inches
Caddy garage	L x W x H	60 x 70 x 71 cm / 23.6 x 27.6 x 28 inches
Maximum payload	18 kg / 40 lbs	
Dimension shipping carton	L x W x H	75 x 40 x 20 cm / 29.5 x 15.7 x 7.9 inches

This product was manufactured in Germany.

Technical data may vary with individual configuration or model changes.

## STATUTORY WARRANTY AND MANUFACTURER'S GUARANTEE

Your TiCad products have been carefully designed and manufactured. Should you notice any irregularities, please contact your specialist dealer or TiCad Service directly.

Statutory warranty in accordance with the legal regulations of the country in which the product was purchased from TiCad or the authorized specialist retailer.

Products purchased online were purchased in Germany.

The statutory warranty does not apply to damage caused by

- Carelessness
- improper handling
- Overloading the golf trolley
- inappropriate operation
- external violence
- Immersion in water

The statutory warranty only applies if the instructions in this operating manual are followed.

Normal, customary signs of wear and tear on the golf trolley and accessories are not covered by the statutory warranty and the manufacturer's warranty, provided there is no material defect. This also includes signs of wear on the surface of the golf trolley (abrasion and scratches on the titanium surface).

Wear parts such as tires, leather grips and toe rings are excluded from the statutory warranty. Their service life depends on the respective riding style and intensity of use. You can only assert guarantee and warranty claims in the event of production faults or verifiable defects.

## Manufacturer's warranty from date of purchase:

5 years on titanium frames, wheels, drives

Parts subject to wear and tear (e.g. toe rings, tires, leather handle) are excluded from the manufacturer's warranty.

No extension of the warranty period due to replacement deliveries or repairs for warranty reasons. Excluded are damages caused by

- Carelessness
- Rough use
- Overload
- improper operation
- external violence
- Diving under water
- Interference by unauthorized persons

Prerequisite for warranty service:

- Follow the instructions in the operating instructions
- Intended use
- Regular product maintenance

Operation with non-original TiCad components will invalidate the manufacturer's warranty and liability.

Repairs and adjustments to your golf trolley or TiCad accessories may only be carried out by TiCad or partners authorized by TiCad. Unauthorized tampering voids the warranty / guarantee.

Technical changes and further developments do not give rise to any claim for retrofitting.

## SERVICE

Should a problem occur with your TiCad golf trolley or accessories, please always contact your specialist dealer or TiCad Service in Altenstadt, Germany, directly before initiating a shipment. This applies in particular to devices that are located outside Germany.

We will be happy to assist you with the return shipment and, if necessary, with packaging material.

If possible, please have the devices themselves, the serial numbers of the devices and the date of purchase ready when making service inquiries. Serial numbers can be found on the devices themselves, on the type plates or, if applicable, on the proof of purchase.

<b>Address:</b>	TiCad GmbH & Co KG Heegwaldstr. 3-5 63674 Altenstadt Germany
<b>Phone:</b>	+49 (0)6047 / 987 90-14
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## IMPRINT

### PUBLISHER

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Data, wording and images have been partially standardized and primarily describe the systematic function.

Deviations from the delivered product may occur for this reason or due to ongoing model optimizations.

The original language of these operating instructions is German. Other languages are translations of the original German operating instructions. In the event of deviations from the original operating instructions, the German version is binding.

These operating instructions may not be copied or used in any other way without the consent of TiCad GmbH & Co. KG - this applies to both the entire document and extracts from it. Keep your operating instructions in a safe place.

Further documents, information and operating instructions (also in other languages) can be found on the TiCad website. For printed copies, please contact your specialist dealer or TiCad Service.

Certification documents, such as declarations of conformity, can be found as attached documents or on the TiCad website.

Please note our General Terms and Conditions at [www.ticad.de](http://www.ticad.de).

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